# Data Protection Statement

# Contents

1	Ge	eneral Information	2
	1.1	Objective and Responsibility	2
	1.2	Legal Bases	2
	1.3	Data Subject Rights	3
	1.4	Data Erasure and Duration of Storage	3
	1.5	Security of Processing	3
	1.6	Transfer of Data to Third Parties, Subcontractors and Third Party Providers	4
2	Pro	ocessing within the scope of our online service	4
	2.1	Collection of Information on the Use of the Online Service	4
	2.2	Contact Form and Contacting via E-Mail	4
	2.3	Links to other websites	5
	2.4	Information about Google services	5
	2.5	Google Analytics	6
	2.6	YouTube	7
	2.7	Google Tag Manager	7
	2.8	Map displays	8
	2.9	Unpkg	9
3	Pro	ocessing for the purpose of carrying out our business processes	9
	3.1	Price inquiry	9
	3.2	Job offers	10
4	Со	pokie-Policy	10
	4.1	General Information	10
	4.2	Cookie overview	10
	4.3	Objection Options Fehler! Textmarke r	nicht definiert.
5	Ch	nanges to the Data Privacy Policy	10

#### 1 General Information

#### 1.1 *Objective and Responsibility*

- 1. This Data Privacy Statement is to inform you about the nature, scope and purpose of the processing of personal data in relation to our online offer and the associated websites, functions and content (hereinafter collectively referred to as "online service" or "website"). Details on these processing activities can be found in section 2.
- 2. Details on data processing for the purpose of carrying out our business processes are described in section 3.
- 3. The IGS Group is the provider of several online services. The data protection responsibilities for the individual websites are shown in the following table:

Website	Responsible	Address
https://igs-logistics.de/	IGS Logistics Group Holding GmbH	Finkenwerder Weg 8, 21129 Hamburg
https://igs-intermodal.de/	IGS Intermodal Container Logistics GmbH	Afrikastrasse 3, 20457 Hamburg
https://krohn-schroeder.de/	Krohn & Schröder GmbH	Finkenwerder Weg 8 Vollhöfner Weiden 16 21129 Hamburg
https://igs-schreiner.de/	IGS Schreiner GmbH	Finkenwerder Weg 8 Vollhöfner Weiden 16 21129 Hamburg

The parties are hereinafter referred to individually as "provider", "we" or "us".

Further details on the responsible parties can be found in the imprint on the respective website.

- 4. Our online service is provided by Texlo IT Solutions GmbH (Modering 5 Haus E, 22457 Hamburg). Hosting is provided by Strato AG (Pascalstraße 10, 10587 Berlin) / IONOS Group SE. The location of the server is Germany.
- 5. Our data protection officer can be reached at the e-mail address datenschutz@igs-logistics.de.
- 6. The term "user" includes all customers and visitors to the online service.

#### 1.2 Legal Bases

In principle, we collect and process personal data based on the following legal grounds:

- a. **Consent** in accordance with article 6 paragraph 1 lit. a General Data Protection Regulation (GDPR). Consent meaning any freely given, specific, informed and unambiguous indication of agreement, which could be in the form of a statement or any other unambiguous confirmatory act, given by the data's subject consenting to the processing of personal data relating to him or her.
- b. Necessity for the performance of a contract or in order to take steps prior to entering into a contract according to article 6 paragraph 1 lit. b GDPR, meaning the data is required in order for us to fulfil our contractual obligations towards you or to prepare the conclusion of a contract with you.

- c. Processing to **fulfil a legal obligation** in accordance with article 6 paragraph 1 lit. c GDPR, meaning that e.g. the processing of data is required by law or other provisions.
- d. Processing in order to **protect legitimate interests** in accordance with article 6 paragraph 1 lit. f GDPR, meaning that the processing is necessary to protect legitimate interests pursued by us or by a third party, unless such interests are overridden by your interests or fundamental rights and freedoms which require the protection of personal data.

The specific legal bases for the individual processing operations are specified in the following sections.

#### 1.3 Data Subject Rights

You have the following rights with regards to the processing of your data through us:

- a. The right to lodge a complaint with a supervisory authority in accordance with article 13 paragraph 2 lit. d GDPR and article 14 paragraph 2 lit. e GDPR.
- b. Right of access in accordance with article 15 GDPR
- c. Right to rectification in accordance with article 16 GDPR
- d. Right to erasure ('right to be forgotten') in accordance with article 17 GDPR
- e. Right to restriction of processing in accordance with article 18 GDPR
- f. Right to data portability in accordance with article 20 GDPR
- g. Right to objection in accordance with article 21 GDPR

Notice: Users may object to the processing of their personal data in accordance with legal allowances at any time with effect for the future. The objection may in particular be made against processing for the purposes of direct marketing.

Without prejudice to any other administrative or judicial remedy, you shall have the right to complain to a supervisory authority, in particular in the Member State of your place of residence, employment or the place of the alleged infringement, if you believe that the processing of your personal data violates the GDPR.

#### 1.4 Data Erasure and Duration of Storage

The personal data of the data subject will be erased or blocked as soon as the purpose of the storage is inapplicable. Storage of data beyond that may occur if such storage is required by the European or national legislator in EU regulations, laws or other regulations to which the controller is subject. Blocking or erasure of data also takes place when a retention period mandated by the standards mentioned expires, unless the continued storage of data is required for the conclusion of a contract or the fulfilment of contractual obligations.

#### 1.5 Security of Processing

- 1. We have implemented appropriate and state-of-the-art technical and organisational security measures (TOMs). Thus, the data that is processed by us is protected against accidental or intentional manipulation, loss, destruction and unauthorized access.
- 2. These security measures include in particular the encrypted transfer of data between your browser and our server.

#### 1.6 Transfer of Data to Third Parties, Subcontractors and Third Party Providers

- 1. A transfer of personal data to **third parties** only occurs within the framework of legal requirements. We only disclose personal data of users to third parties, if this is required e.g. for billing purposes or other purposes, if the disclosure is necessary to ensure the fulfilment of contractual obligations towards the users.
- 2. If we engage **subcontractors** for our online service, we have made appropriate contractual arrangements as well as adequate technical and organizational measures with these companies.
- 3. If we use content, tools or other means from other companies (hereinafter collectively referred to as 'third party providers') whose registered offices are located in a third country, it is assumed that a transfer of data to the home countries of these third party providers occurs. The transfer of personal data to third countries takes place exclusively only, if an adequate level of data protection, the user's consent or another legal permission is present.

# 2 Processing within the scope of our online service

#### 2.1 Collection of Information on the Use of the Online Service

- 1. When using the online service, information is automatically transmitted to us by the user's browser; this includes the name of the website accessed, file, date and time of access, amount of data transferred, notification of successful access, browser type and version, the user's operating system, referrer URL (the previously visited page), IP address and the requesting provider.
- 2. The processing of this information is based on legitimate interests in accordance with Article 6 paragraph (1) lit. f GDPR (e.g. optimisation of the online service) as well as to ensure the security of the processing in accordance with Article 5 paragraph (1) lit. f GDPR (e.g. for the defence and clarification of cyber attacks).
- 3. The information is automatically deleted at latest 7 days after the end of the connection i.e. use of the online service provided that there are no other retention periods to the contrary.
- 4. The collection of the data and the storage of the data in log files is absolutely necessary for the provision of the online offer. The user therefore has no right to delete, object to or correct the data.

#### 2.2 Contact Form and Contacting via E-Mail

- 1. When contacting us (via online form or e-mail), the data provided by the user will be processed exclusively for processing the inquiry and its handling.
- 2. The companies of the IGS Group have access to the data if necessary. Data will only be forwarded to third parties if a corresponding legal basis is provided in accordance with Article 6 GDPR.
- 3. Any other use of the data will only take place based on the given consent from the user.
- 4. The users' data will be stored in our Customer Relationship Management System ('CRM System') or a comparable software/database. The legal retention periods for business letters apply.

#### 2.3 Links to other websites

- 1. While using some of our services (e.g. "IGS-Webportal") you will be automatically redirected to other websites. Furthermore, connections are established to the following domains:
  - igs-logistics.com
  - igs-logistics.com
- 2. Please note that this data protection declaration is not valid there. The privacy policy of the linked website may differ significantly from this one.

#### 2.4 Information about Google services

- 1. We use various services of Google Ireland Limited ("Google"), Gordon House, Barrow Street, Dublin 4, Ireland on our website.
  - For more information on the individual concrete services of Google that we use on this website, please refer to the further privacy policy.
- 2. Through the integration of Google services, Google may collect information (including personal data) and process it. It cannot be ruled out that Google also transmits the information to a server in a third country.

The transmission to the USA depends on the function in which personal data is transmitted. As the responsible party, we ourselves may transfer data to Google in the USA for further use.

Google has committed to comply with the standard contractual clauses for the transfer of personal data to third countries (Standard Contractual Clauses - SCC).

More information about the Standard Contractual Clauses is available at

https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractuals-clauses-scc de

and at

https://policies.google.com/privacy/frameworks?hl=de

- 3. We ourselves cannot influence which data Google actually collects and processes. However, Google states that, in principle, the following information (including personal data) may be processed, among others:
  - Log data (in particular the IP address)
  - Location-related information
  - Unique application numbers
  - Cookies and similar technologies

Information on the types of cookies used by Google can be found at https://policies.google.com/technologies/types.

- 4. If you are logged into your Google account, Google may add the processed information to your account depending on your account settings and treat it as personal data.
- 5. Google states the following about this, among other things:

"If you are not signed into a Google Account, we store the data we collect with unique identifiers associated with the browser, app, or device you are using. This allows us to ensure, for example, that your language settings are maintained across all browser sessions.

- If you are logged into a Google account, we also collect data that we store in your Google account and consider to be personal data." (https://privacy.google.com/take-control.html)
- 6. You can prevent this data from being added directly by logging out of your Google account or also by making the appropriate account settings in your Google account. Furthermore, you can change your cookie settings (e.g. delete cookies, block cookies, etc.).
- 7. You can find more detailed information in the privacy notices of Google, which you can access here: https://www.google.com/policies/privacy/
- 8. You can find notes on Google's privacy settings at https://privacy.google.com/take-control.html.

#### 2.5 Google Analytics

- 1. We use Google Analytics, a web analytics service of Google Ireland Limited (Gordon House Barclays Dublin Ireland hereinafter "Google"), on the basis of your consent for the analysis, optimization and economic operation of our online offer pursuant to Art. 6 para. 1 lit. a. GDPR. Google uses cookies and other technologies. The information generated by the service about the use of the online offer by the users is transmitted to a Google server in the USA and processed there.
- 2. Google acts on our behalf within the framework of order processing in accordance with Article 28 GDPR. We have concluded a data protection agreement with Google that contains the EU standard data protection clauses.
- 3. In addition, we have concluded a shared responsibility agreement pursuant to Article 26 GDPR with Google for the use of Google's measurement services (see https://sup-port.google.com/analytics/answer/9012600). Within this framework, we have agreed with Google to be responsible for the fulfillment of information obligations and for ensuring data subject rights in accordance with Chapter 3 of the GDPR, as well as for the security of processing and reporting/notification obligations. (Articles 32 to 34 of the GDPR). Google will use the information to evaluate the use of our online offer by the users, to compile reports on the activities within this online offer and to provide us with further services related to the use of this online offer and internet use. In doing so, pseudonymous usage profiles of the users can be created from the processed data.
- 4. We use Google Analytics to display the ads placed within advertising services of Google and its partners only to those users who have also shown an interest in our online offer or who have certain characteristics (e.g. interests in certain topics or products determined on the basis of the websites visited), which we transmit to Google (so-called "remarketing audiences", or "Google Analytics audiences"). With the help of remarketing audiences, we also want to ensure that our ads correspond to the potential interest of users and do not have a harassing effect.
- 5. We use Google Analytics with IP anonymization enabled.
- 6. Google Analytics stores cookies in your web browser for a period of two years since your last visit. These cookies contain a randomly generated user ID that can be used to recognize you during future website visits. Users can prevent the storage of cookies by setting their browser software accordingly.
- 7. The recorded data is stored together with the randomly generated user ID, which enables the evaluation of pseudonymous user profiles. This user-related data is automatically deleted after 26 months. Other data remains stored in aggregated form indefinitely.

8. For more information on data usage by Google, settings and revocation options, please visit Google's websites:

https://policies.google.com/technologies/partner-sites?hl=en ("HOW GOOGLE USES INFORMATION FROM SITES OR APPS THAT USE OUR SERVICES").

https://policies.google.com/technologies/ads?hl=en ("How Google uses cookies in advertising")

https://adssettings.google.com/authenticated ("Manage information Google uses to serve ads to you").

#### 2.6 *YouTube*

- 1. We use on our online service (videos) of the video portal "YouTube" of the company Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland (hereinafter: "Google"), in order to achieve a smooth integration of the videos as well as an appealing design of our website. The legal basis for data processing is your consent pursuant to Art. 6 (1) a GDPR.
- 2. In doing so, we use the "extended data protection mode" option provided by Google.
- 3. When you call up a page that has an embedded video, a connection is established to the Google servers and the content is displayed on the website by notifying your browser.
- 4. According to Google's information, in "extended data protection mode" your data in particular which of our Internet pages you have visited as well as device-specific information including the IP address is only transmitted to the YouTube server in the USA when you watch the video. By activating a video, you consent to this transmission.
- 5. If you are logged in to Google at the same time, this information will be assigned to your YouTube member account. You can prevent this by logging out of your member account before visiting our website.
- 6. In some cases, information is transmitted to the parent company Google Inc. based in the USA, to other Google companies and to external partners of Google, each of which may be located outside the European Union. Google uses standard contractual clauses approved by the European Commission for this purpose and relies on adequacy decisions issued by the European Commission regarding certain countries.
- 7. For more information on privacy in connection with YouTube, please refer to Google's privacy policy.
- 8. while using the video portal, the domains fonts.gstatic.com ("Google Fonts"), google.com ("Google"), googlevideo.com ("Google Video") and ggpht.com ("Google Photos") are accessed.

#### 2.7 Google Tag Manager

- 1. We use the Google Tag Manager on our website. The Google Tag Manager is a service of Google Ireland Limited ("Google"), Gordon House, Barrow Street, Dublin 4, Ireland.
- 2. Through the Google Tag Manager, we can integrate various codes and services on our website in an orderly and simplified manner. The Google Tag Manager implements the tags or "triggers" the embedded tags. When a tag is triggered, Google may process information (including personal data) and process it. In doing so, it cannot be ruled out that Google also transmits the information to a server in a third country.
- 3. In particular, the following personal data is processed by the Google Tag Manager:

- Online identifiers (including cookie identifiers).
- IP address
- 4. In addition, you can find more detailed information about the Google Tag Manager on the websites https://marketingplatform.google.com/about/analytics/tag-manager/use-policy/

as well as at

https://www.google.com/intl/de/policies/privacy/index.html (section "Data we receive based on your use of our services").

- 5. Furthermore, we have concluded an order processing contract with Google for the use of the Google Tag Manager (Art. 28 GDPR). Google processes the data on our behalf in order to trigger the stored tags and display the services on our website. Google may transfer this information to third parties if required by law or if third parties process this data on behalf of Google.
- 6. If you have deactivated individual tracking services (e.g. by setting an opt-out cookie), the deactivation remains for all affected tracking tags that are integrated by the Google Tag Manager.
- 7. By integrating the Google Tag Manager, we pursue the purpose of being able to carry out a simplified and clear integration of various services. In addition, the integration of the Google Tag Manager optimizes the loading times of the various services.
- 8. The legal basis for the processing of personal data described here as part of the measurement process is consent expressly granted by you in accordance with Art. 6 Para. 1 lit. a GDPR.
- 9. The legal basis for the processing of those data that are processed in the context of obtaining consent is our legitimate interest pursuant to Art. 6 (1) lit. f GDPR. We have a legitimate interest in being able to prove that you have given your consent to the measurement procedure (Art. 7 (1) GDPR).

1.

#### 2.8 Map displays

- 1. Our website uses interactive maps in various places to display our objects on a street map. For this purpose, the product Mapbox, a map service of Mapbox, Inc. in conjunction with Open-StreepMap is used. By using Mapbox, information about your use of this website, including your IP address, is transmitted to Mapbox and the Open Street Map Foundation.
- 2. personal data

When you access this website, personal data is automatically transmitted to the provider.

3. Purposes and legal basis of the processing

The processing of your personal data is carried out by the responsible party on the basis of your consent pursuant to Art. 6 (1) a) GDPR in conjunction with Art. 7 GDPR.

Failure to provide consent will only result in the Mapbox / OpenStreetMap service not being made available to you.

You can revoke your consent at any time with effect for the future.

4. Recipients or categories of recipients

When you access the map, your data will be transmitted to MapBox Inc (740 15th St Nw Suite 500 Washington, DC 20005 United States) and Open-Street-Map Foundation (OSMF), 132 Maney Hill Road, Sutton Coldfield, West Midlands, B72 1JU, United Kingdom. Mapbox and OSMF may transfer your data to third parties where required to do so by law, or where such third parties process the data on our behalf. It cannot be ruled out that the recipients may associate your IP address with other data.

It is technically possible that the recipients could identify at least individual users on the basis of the data received. We have no influence on the fact that personal data and personality profiles of users of the website are processed for other purposes.

- 5. Storage period and, if applicable, criteria for determining the storage period We do not know how long the recipient stores the above data.
- 6. Transfers to a third country and existence of the adequacy decision.

The personal data will be transferred to Mapbox Inc. and Openstreetmap Foundation, St John's Innovation Centre, Cowley Road Cambridge, CB4 OWS, United Kingdom) to a third country (USA and UK) in accordance with your consent pursuant to Article 49 (1) a) GDPR. Access by state authorities cannot be ruled out in this context.

#### 7. Further information

- 2.9 Further information on data protection can be found in the privacy statements at OSMF (https://wiki.osmfoundation.org/wiki/Privacy\_Policy and https://wiki.osmfoundation.org/wiki/Services\_and\_tile\_users\_privacy\_FAQ) and in the privacy statement of Mapbox (https://www.mapbox.com/legal/privacy/). Unpkg
  - 1. we use the service unpkg of the provider Npm, Inc., 1999 Harrison Street #1150, CA 94612 Oakland hereafter "unpkg". Unpkg enables shorter and more stable loading times of data and information even with higher accesses.
  - 2. Legal basis for the data processing is the balance of interests pursuant to Art. 6 para.1 lit. f GDPR. Our legitimate interest is to ensure the functionality of our website.
  - 3. You can find more information about unpkg in the provider's privacy policy at https://www.npmjs.com/policies/privacy.
  - 4. You can prevent the collection as well as the processing of your data by unpkg by deactivating the execution of script code in your browser or by installing a script blocker in your browser (you can find this e.g. at www.noscript.net or www.ghostery.com).

# 3 Processing for the purpose of carrying out our business processes

#### 3.1 Price inquiry

- 1. The data provided by the user in the "Price" form are processed exclusively for the purpose of handling the enquiry and its processing. When calling up the form, you will be automatically forwarded to our online presence at https://www.igs-logistics.com/.
- 2. The companies of the IGS Group have access to the data if necessary. Data will only be forwarded to third parties if there is a corresponding legal basis in accordance with Article 6 GDPR.
- 3. The data will only be used for other purposes with the user's consent.
- 4. The user's data will be stored in our customer relationship management system ("CRM system") or a comparable software/database. The statutory retention periods for business letters apply.

#### 3.2 Job offers

- 1. In section "Jobs and career at IGS" you will find our current job offers.
- 2. You can submit your application to us by e-mail.
- 3. We would like to point out that data transmission on the Internet (e.g. communication by e-mail) can have security gaps. Complete protection of data against access by third parties is not possible.
- 4. You can revoke the use of your personal data at any time free of charge with effect for the future.

### 4 Cookie-Policy

#### 4.1 General Information

- 1. Cookies are information transmitted by our web server or third-party web servers to the users' web browsers where they are stored for later retrieval. Cookies can be in the form of small files or any other types of information storage.
- 2. In the case that users do not want that cookies are stored on their computer, they will be asked to disable the corresponding option in their browser's system settings. Saved cookies may be deleted in the system settings of the browser. The exclusion of cookies can lead to functional impairments of this online service.

#### 4.2 Cookie overview, Objection Options

You can adjust your individual settings regarding cookies and similar technologies as well as data transfers to third countries at any time via our consent plugin (below this privacy policy) with effect for the future.

# 5 Changes to the Data Privacy Policy

- 1. We reserve the right to change this Data Privacy Policy with regards to the data processing, in order to adapt it to changed legal situations, to changes of the online service or of the data processing.
- 2. If users' consents are required or if elements of the Data Privacy Policy contain provisions in regards to the contractual relationship with the users, the changes will only be made with the consent of the users.
- 3. Users are requested to keep themselves informed about the content of this Data Privacy Policy on a regular basis.

Version: August 2024